

## **Access Statement for The Courtyard Apartments**

### **Introduction**

The Courtyard Apartments are located in a typical Bath Georgian Townhouse, and therefore have some restrictions on accessibility. All entrances to the apartments are at the bottom of the original stone staircases which some guests may find difficult to use. However, every effort has been made to increase accessibility where possible. Our flats are very spacious with wide entranceways and internal hallways. We are unable to provide ramps due to the fact we are a grade two listed building.

### **Pre-Arrival**

- Tel: 01225 329494
- Mobile: 07792459247
- Fax: 01225 329442
- Email: [reservations@thecourtyardapartments.co.uk](mailto:reservations@thecourtyardapartments.co.uk).
- City centre pedestrian area
- Nearest drop off point 75 feet away from Abbey Green
- Approximately 5 minute walk from main railway line, Bath Spa
- Accessible taxis available
- Virtual tours available to view on our website and Google home page.

### **Arrival & Car Parking Facilities**

- As the apartments are in a pedestrian area, the nearest drop off point is about 75 feet from the entrance.
- Long stay parking facilities are available approximately 5 minute walk away.
- Area surrounding apartments is comprised of cobblestone streets, and small paving stones
- At drop off point there is room to access the rear of the car
- The contact number is not displayed externally
- The signage marking the apartments consists of engraved brass plates. For apartments 8 & 9 the plate is located to the left of the door and for apartment 7 the plate is affixed to the iron gate at the top of the stairs leading to the apartments.
- On site from 9-5 on weekdays there is access via a bell to reception of Portico Designs at 7 North Parade Buildings. If guests wish to check in before or after these times, we can prearrange for keys to be locked in our key safe, these are situated outside the entrance door to all flats. Guests are informed of the pin prior to their arrival.
- There is intercom access to apartments 8 & 9.
- Porterage is not available
- The route to apartments from the drop off area consists of original but well maintained paving stones. The surface is not therefore perfectly even. The route from the drop off point is very wide and well-lit but uncovered. There is street lighting on the route from the public car park to the apartments.
- There are no ramps, but each apartment is accessed via steep stone steps. To apartments 8 & 9 there are 8 steps and to apartment 7 there are 12 steps. These are well lit by sensor lights.
- Apartment 9 has one long step down into the apartment.

### **Main Entrance, Reception & Ticketing Area**

- Each apartment has only one entrance. The reception area of Portico Designs, located at 7 North Parade Buildings is available from 9-5 on weekdays. There is one large step up to the entrance.
- There is no music playing in reception and pens and pads are available if needed.
- There is a buzzer to enter reception
- Light in the reception area is very bright

- Handrails for both internal and external are traditional iron railings. Two black and one cream.
- With exception of one external step to enter reception, the reception area is level with wood flooring and wide doorways.

#### **Public Areas – Hall, Stairs, Landing, Corridors etc.**

- There are no public areas as all flats are self-contained

#### **Public WCs**

- Not applicable

#### **Restaurant/Dining Room, Bar & Bar Area, Take Away & Café**

- Not applicable

#### **Laundry**

- Washer –dryers are provided in each flat. There are no public laundry facilities in the property

#### **Shop**

- Not applicable

#### **Treatment room/s**

- Not applicable

#### **Leisure Facilities**

- Not applicable

#### **Outdoor Facilities**

- Flat 7 has a small private courtyard which cannot be accessed. Flats 8 & 9 are accessed via a courtyard that is shared between them. Courtyard to apartments 8 & 9 have whitewashed walls and paved floors. There is a wrought iron table and two chairs in the shared courtyard and several planters. Apartment 7 has a gravelled courtyard with two small planters. None of these restrict the path to the entrances to flats.

#### **Conference & Meeting Rooms, Banqueting**

- Not applicable

#### **Clubs & Entertainment**

- Not applicable

#### **Bedrooms & Sleeping Areas**

- The apartments are unable to be accessed by wheelchair
- If fire is detected, all our alarms will activate and in turn alert other guests within the property. The fire brigade are automatically contacted via ADT, way guidance photo luminescent strips are within the apartments for safe access to nearest fire exit. There is no flashing light or vibrating pad to alert those who are deaf.
- We do not supply provisions or aids
- The routes to all bedrooms are unobstructed and wide.

- Flooring – deep pile carpet in all bedrooms
- Lighting – Over head lamp and wall lighting provided. All bedrooms have a good supply of natural light.
- Bed Combinations: Zip lock beds with options of twin or super king. Apartment 8 contains a king size bed and double sofa bed.
- All apartments are on one level, no life access to any of the apartments
- Simple painting finishes applied to a professional standard and in pristine conditional through out, cleverly maximising the daylight entering the basement apartments. Striking contemporary artwork and ornamentation.
- Signing is pictorial and reflective. Again way guidance is luminescent.
- Print is not available in alternative formats
- Entrances to all bedrooms are level with the exception of two steps to the second bedroom in apartment 7.
- No fridge or kettle in each room, these are available in the apartment kitchens.
- No deliberate colour contrasting between surfaces.
- All duvets and pillows are hollow fibre or feather

### **Bathroom, Shower-room & WC [Ensuite or Shared]**

- All apartments have their own private bathroom, apartment 7 also has an Ensuite
- Floor surface – laminate
- All bathrooms have fire doors, the Ensuite shower has a sliding door
- No support rails in any bathrooms
- No alarm system or pull cord
- All bathrooms have bath/showers, Ensuite has shower with a small step up in to it. Again no support rails, transfer space or chair.
- One shower head per bathroom with lever taps
- Bath – side of entry measures 50cm, no steps provided.

### **Self Catering Kitchen**

- Each apartment has its own private kitchen.
- Lever taps in each kitchen
- Work surfaces all made from granite about 3 foot in height
- Gas cooker with oven, grill & 4 ring hob
- Storage space varies from 6 foot to 2 foot.
- Flooring – laminate
- Lighting – recess lighting, with good bright lighting.
- No contrast in colour on critical surfaces
- Steps leading to Apartment 7 kitchen, approx 13 steps with hand rail.
- Fridge/freezer in all apartments

### **Caravans, Holiday Homes & Twin Units**

- Not applicable

### **Additional Information**

- Procedures are in place for fire and emergency during standard office hours, this is clearly explained to all guests arrival. During out of hour's evacuation procedure, a member of staff will meet guests and either assists in relocating or returning to the premises. Clear signage throughout the apartments with way guidance highlighting clear escape routes. An official fire risk assessment has been carried out by Oval Health and Safety, where personnel advise us as to any changes that should be carried out.
- The apartments are not suitable for guests with mobility impairment.
- We operate a no pet policy
- We operate a no smoking policy.

- We operate a no candle policy.
- A member of staff is contactable 24 hours a day in the event of an emergency.
- All the apartments are self catering so guests have access to fridges.

Address: 7-9 North Parade Buildings, Bath, BA1 1NS

Tel: 01225 329494

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Mobile: 07792459247

Email: [reservations@thecourtyardapartments.co.uk](mailto:reservations@thecourtyardapartments.co.uk)

Website: [www.thecourtyardapartments.co.uk](http://www.thecourtyardapartments.co.uk)

Grid Reference: N/A

Hours of Operation: Reception open 9-5. Mon-Fri. Access by key safe at all other times.

Emergency Number: Charlie Bassil – 07792459247  
Simon Harrison – 07785958181  
Jenny Wade – 07792 165226

Local Carers:

<http://bathnes.gov.uk/BathNES/healthandsocial/localservices/ServicesforOlderPeople.htm#SERVICESFORDISABLEDPEOPLE>

Local equipment hire companies:

C/o Bath One Stop Shop  
3-4 Manvers Street  
Bath  
BA1 1JQ

T: 01225 481 744

W: <http://www.wellaware.org.uk/organisations/2981-shopmobility-bath>

Local public transport numbers: 0845 606 4446  
<http://www.firstgroup.com/ukbus/southwest/bristol/contact/bath.php>

Local accessible taxi numbers:

Abbey: 01225 444444

V-Cars: 01225 464646

### **Future Plans**

- We have no further plans at this present time

### **Contact Telephone and Email Address**

We welcome your feedback to help us continually improve if you have any comments please phone 01225 329494 or email [reservations@thecourtyardapartments.co.uk](mailto:reservations@thecourtyardapartments.co.uk)